

County of Los Angeles
DEPARTMENT OF PUBLIC SOCIAL SERVICES

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November 16, 2004

TO: Each Supervisor

THW

FROM: Bryce Yokomizo, Director

SUBJECT: **CAL-LEARN PROGRAM QUARTERLY REPORT FOR THE PERIOD OF
 JUNE 2004 THROUGH AUGUST 2004
 (BOARD ORDER #38 - AUGUST 12, 2003)**

Attached is the Department of Public Social Services' (DPSS) quarterly report on the Cal-Learn program for the period of June 2004 through August 2004. On August 26, 2004, you were provided with a cumulative report for the semi-annual period of December 2003 through May 2004.

Cal-Learn is a State-mandated program for CalWORKs participants who are under 19 years old, are pregnant or parenting, and have not yet completed their high school education. The County's five Cal-Learn contractors provide comprehensive, intensive case management to assist teens in completing their high school education.

As instructed by your Board on August 12, 2003, the attached report provides information on the Cal-Learn program and performance outcome measures. The report is comprised of the following:

- **Attachment A, Cal-Learn Program Indicators** - Provides data reported to the State as part of DPSS' reporting requirements on the Cal-Learn program.
- **Attachment B, Cal-Learn Performance Outcome Measures** - Provides data on the three contractual performance measures. These include the number of report card submissions, school enrollments, and GED/high school graduations.

While this report covers an interim three-month review period for each performance measure, the contracts require a six-month review period for Cal-Learn orientation, school enrollment and report card submission rates and an annual review of graduation rates, which will be reflected in the next report.

Attachment A, for the interim period, reflects a cumulative total orientation completion rate of 79 percent with a performance standard of 70 percent. Overall, the performance standard was exceeded for the interim period. Meeting this performance measure is particularly important. Increased orientation completions could have a positive affect on the following three performance measures: 1) school enrollment, 2) report card submission, and 3) high school completion.

Attachment B, for the interim period, reflects a cumulative total school enrollment rate of 71 percent, a cumulative total report card submission rate of 52 percent and a cumulative total high school graduation rate of 71 percent. The performance standards for these measures are 60 percent for school enrollment and 50 percent for both report card submission and graduation. Overall, these performance standards were exceeded for the interim period.

On August 12, 2003, your Board delegated to the DPSS Director to 1) change the term of the contracts to one year, with two one-year renewal options, and 2) approve the renewal years based on contractor performance. The data reflected in Attachment B will be utilized to approve the first renewal year of December 1, 2004 through November 30, 2005.

Although the Cal-Learn contractors have overall met or exceeded the performance standards, they are collaborating with DPSS to achieve even better outcomes in Los Angeles County. DPSS contacted seven counties regarding their best practices and received responses from four counties, Fresno, Kern, Sacramento and San Diego. On October 27, 2004, DPSS shared the best practices obtained from the four responding counties with the contractors. In addition, the contractors participated in a conference call with Fresno County to discuss their best practices, how they administer the Cal-Learn Program and their successes. The contractors were very open to the best practices implemented by Fresno, Sacramento, San Diego and Kern counties.

In response to the Board's instruction on August 12, 2003, our January 2005 report will represent the year-ending report.

BY:ab

Attachments

c: Chief Administrative Officer
Executive Officer, Board of Supervisors
County Counsel

Cal-Learn Program Indicators by Cal-Learn Provider
June 2004 - August 2004

	El Nido	Foothill	Childrens Hospital	Youth and Family	AltaMed	Total
Number Served in the Review Period (Based on the current number of participants enrolled at least one day of the review period)	1,393	394	280	498	561	3,126
Orientation Attendance Rate Number of Participants Scheduled for Orientation in the Review Period	282	68	46	85	99	580
Number of Participants Who Completed Orientation in the Review Period	210	51	33	77	86	457
Orientation Completion Rate (Target Rate is 70% and is reviewed Semi-Annually)	74%	75%	72%	91%	87%	79%
Bonuses and Sanctions						
Number of Participants Receiving a Bonus in the Review Period. ¹	129	59	12	51	87	338
- Report Card Showed Satisfactory Progress (\$100 Bonus) ²	101	38	10	29	60	238
- High School Diploma Earned or Equivalent (\$500 Bonus)	31	24	2	26	29	112
Number of Participants Receiving a Sanction in the Review Period	88	39	13	29	78	247
Report Card Showed Less Than Adequate Progress	1	1	1	0	3	6
- Report Card Was Not Submitted	87	38	12	28	70	235
- Submitting a Late Report Card Without Good Cause	0	0	0	1	5	6
Number Receiving Supportive Services in the Review Period						
Child Care	151	35	8	55	53	302
Transportation	244	69	24	84	140	561
Ancillary Services	44	19	4	19	23	109
Number of Exemptions and Deferrals In the Review Period						
Exemptions	0	0	0	0	0	0
Deferrals	0	0	0	0	0	0

1. Represents the unduplicated number of participants receiving a bonus in the review period.

2. Represents the duplicated number of \$100 bonuses issued. Teens can receive more than one \$100 bonus in the review period.

**Cal-Learn Performance Outcome Measures by Cal-Learn Provider
June 2004 - August 2004**

	El Nido	Foothill	Childrens Hospital	Youth and Family	AltaMed	Total
School Enrollments						
- Number of Participants Enrolled in an Accredited High School or Equivalent Program in the Review Period	728	267	144	226	337	1,702
School Enrollment Rate (Target Rate is 60% and is reviewed Semi-Annually)	69%	82%	66%	72%	68%	71%
Report Cards						
- Number of Participants with a Report Card Due in the Review Period	476	143	89	157	237	1,102
- Number of Participants who Submitted a Report Card in the Review Period	223	84	58	66	142	573
Report Card Submission Rate (Target Rate is 50% and is reviewed Semi-Annually)	47%	59%	65%	42%	60%	52%
GED/High School Graduation						
- Number of Participants who Received a GED/High School Diploma in the Review Period	80	43	7	25	43	198
GED/High School Graduation Rate (Target Rate is 50% and is reviewed Annually. This % is for the period June 2004 - August 2004.)	63%	78%	50%	86%	78%	71%